

## Booking Information

Hurst Castle is managed on behalf of English Heritage by Hurst Marine, a local, family business that has been associated with the castle for more than three generations.

We offer free entry to:

- Schools, colleges of further and higher education and universities
- Scouts, Cubs, Brownies, Guides and similar youth groups
- Groups of children, youths or adults with special learning needs
- Home educators who are members of an umbrella group

By applying for free entry, you accept our terms and conditions. You may be asked to provide proof of status and details of the organisation you belong to or the educational work planned on site. We reserve the right not to grant free entry.

If your group does not qualify for free entry you may be able to get a group discount. Please call 01590 642500 for more information.

### Group Leader Responsibilities

As group leader it is your responsibility to:

- Book your visit at least 14 days in advance with Hurst Marine
- On confirmation of your booking ensure payment for the ferry, if using, is paid and the terms and conditions are signed
- Manage the health, safety, conduct and welfare of your group during your visit
- Keep to the following ratios of leaders to learners:
  - Years 1 and 2, 1 leader for every 6 students (1:6)
  - Years 3 to 5, 1 leader for every 8 students (1:8)
  - Years 6 and over, 1 leader for every 15 students (1:15)
  - For an adult learning group, there are no ratios but there must be an appointed leader.

### Keyhaven to Hurst Castle Ferry

A charge will be applied for the ferry ride. Please contact Hurst Marine on 01590 642500 for fees. Payment must be made prior to your visit.

### Entry to Events

We are sorry but we can't offer free entry on days when we have special events.

### Cancellations

If you need to cancel your visit for any reason, please contact Hurst Marine on 01590 642500. Charges for the ferry will be made if cancelled less than 48 hours before the intended visit.

Once you have booked your visit, we will send you:

- Confirmation of your booking
- Voucher for your free familiarisation visit for you and your colleagues
- Voucher for 20% off our Guidebook
- Link to our downloadable Teachers' Kit
- Terms and Conditions (which need to be signed and returned to us along with your ferry payment)